



## Hinder the spread of infection in retail

Under the temporary COVID-19 Act, companies are obliged to hinder the spread of the virus by conducting their activities in such a manner that prevents crowding and allows people to keep a safe distance from each other from an infection control perspective.

### Precautions that all traders must take:

- Limit the number of customers and other visitors in a way that is safe from an infection control perspective.
- Organise business premises and outdoor spaces in such a manner that prevents crowding and allows everybody to keep a safe distance from each other from an infection control perspective.
- Design entrances and exits to business premises and outdoor spaces in such a way that prevents crowding.
- Inform customers and visitors about how to hinder the spread of infection.
- Allow customers and visitors the opportunity to wash their hands with soap and water or offer hand sanitiser.
- Document, in writing, additional measures taken by the business for infection control.
- Follow up on the infection control measures taken.
- Stay informed about specific recommendations from the Public Health Agency of Sweden and the regional infection control doctor.

### Measures for malls, shopping centres and department stores:

- Cordon off indoor squares and other similar areas where people gather or remove the furniture and equipment. This does not apply to individual seating for rest, in sanitary facilities

### Measures for shops and businesses, excluding malls and shopping centres:

- Calculate the maximum number of customers or visitors who can be accommodated in confined public spaces. The maximum occupancy should be calculated for each delimited space ensuring that at least 10 square metres of the space available is allocated to each individual.
- Document, in writing, the maximum number of persons for each delimited space and how the calculation has been made.
- Clearly indicate the maximum number of persons for each delimited space available to the public on indoor business premises.
- Ensure that the maximum number of persons is not exceeded in any of the delimited spaces available to the public on indoor business premises.

#### Some of the Public Health Agency's advice to avoid crowding:

- Usher customers and visitors to separate entry and exit ways.
- Develop alternative solutions to physical queuing.
- Indicate what distance customers or visitors should keep to each other and how they should move through the premises.
- Advise customers or visitors to shop alone

This brief communication highlights how the temporary COVID-19 Act affects commercial business operations. Please note that already adopted laws, regulations, directives and general guidelines in order to reduce the spread of the virus continue to apply.

To view the full text of the laws and regulations, please visit [riksdagen.se](https://www.riksdagen.se). To view the full-length directive, general guidelines and general information, please consult [folkhalsomyndigheten.se](https://www.folkhalsomyndigheten.se). Your region's information about COVID-19 can be found on [1177.se](https://www.1177.se). Contact information for the County Administrative Board and current information on supervision based on the COVID-19 Act can be found on [lansstyrelsen.se](https://www.lansstyrelsen.se)